



















EXPERIENCES FROM CHEMNITZ'S HOUSING AGENCY TO IDENTIFY, ACTIVATE AND SUPPORT OWNERS

FINAL CAPACITY BUILDING WEBINAR, 19 APRIL 2021

OWNERS ARE KEY





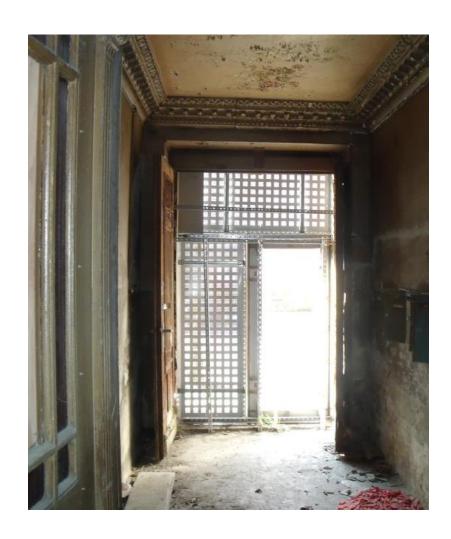


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- / only person living in a house with 12 flats, precarious living conditions

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MR. W.

- / owner living at the other end of Germany
- / just bought building before agency came into play
- partly naïve ideas and conflicting statements



WHAT OWNERS WANT

- / renovate and use
 (within individual time frames)
- / wait
 (for personal or financial reasons)
- unclear

 (often linked to absence and structural decay)
- / get rid of the building
 (with or without speculative interest)



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WHAT WE CAN OFFER

coordinate and support through consultation and networking, where necessary

→ stay in touch, communicate, suggest steps

publication of building and search for a new and capable owner, site visits



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WHAT WE CAN OFFER

incentives:

- / free of charge
- / informal, free of obligations
- / solution-oriented, out of the box, bigger picture
- / growing network of stakeholders
- / ideas and options for financing (grants etc.)



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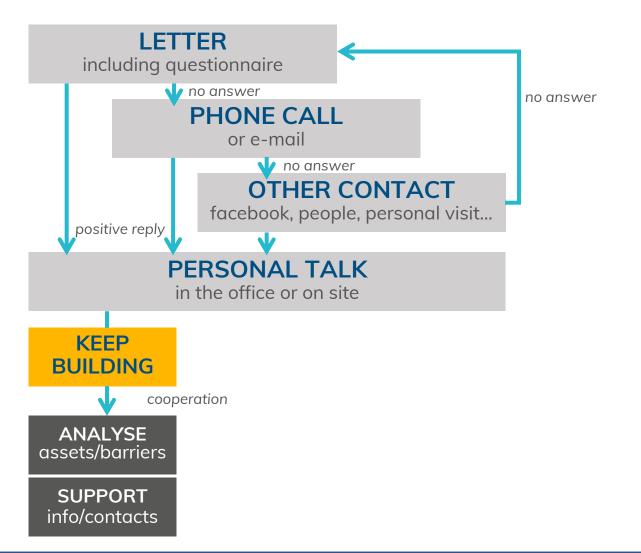
WHAT WE CANNOT OFFER

- / make decisions for the owners
- preparation of expert reports (market value/calling price, structural analysis etc.)
- / financial and structural planning
- no suggestion of planners and construction companies
- / bypass formal procedures
- / tax incentives
- / solve private ownership issues

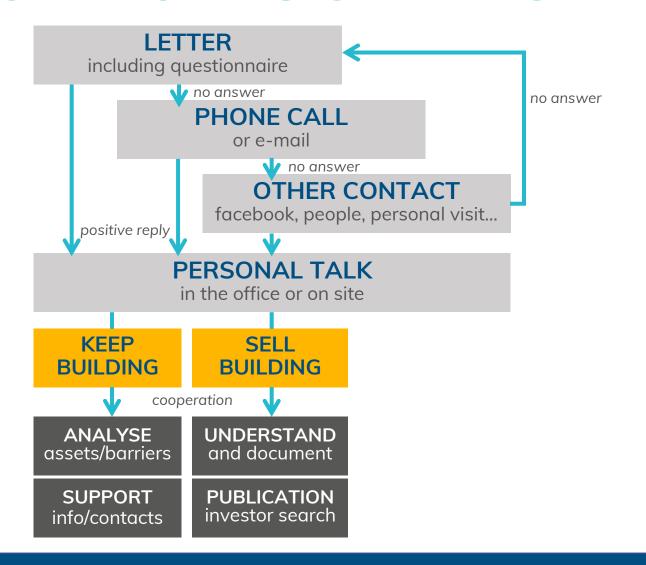




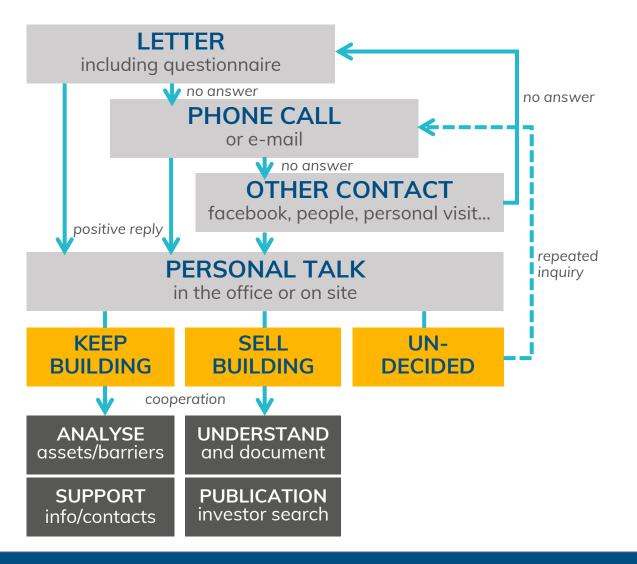




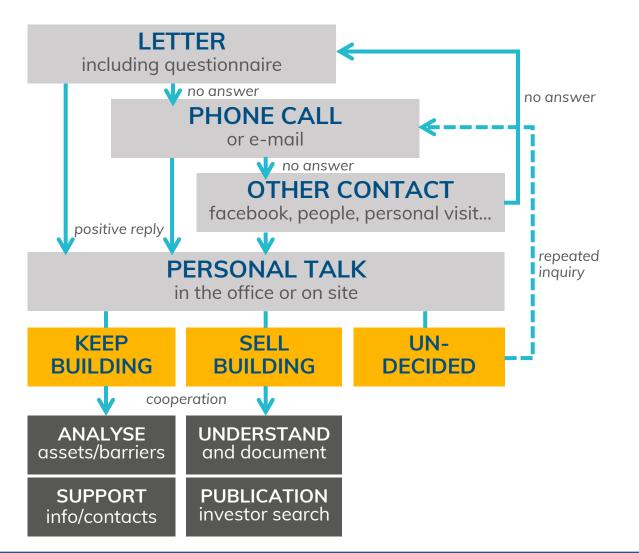


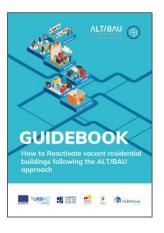






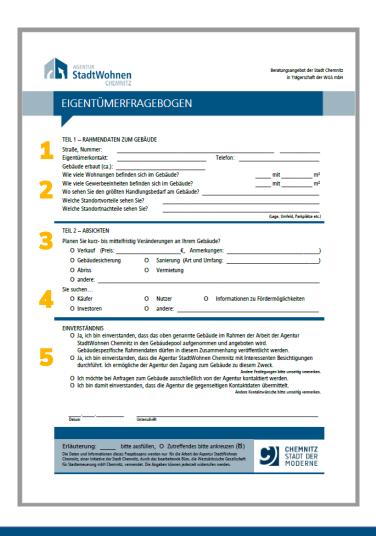






MORE IN THE GUIDEBOOK AND IN THE NETWORK DOCUMENTS.





QUESTIONNAIRE

- 1 contact data of the owner
- / 2 interesting information on the building (number and size of residential and commercial units, structural situation etc.)
- / **3 owner's plans and objectives** (sale, renovation, demolition etc.)
- / 4 interest of owner to find buyers, users, investors, information etc.
- / 5 agreement for further cooperation with the agency and publication of buildings



PARAMETERS FOR OWNER CONTACTS

/ first and foremost aim: the public interest to get buildings from vacancy to use and from decay to renovation

/ be solution-oriented (take steps towards the common goal, point out opportunities)

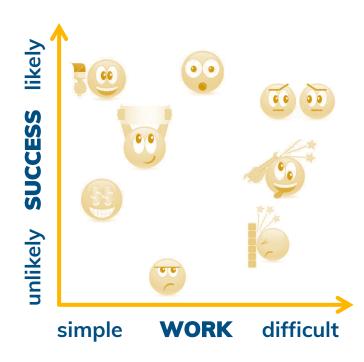
/ be transparent (communicate cause and aim of project)

/ be insistent (keep regular contact, don't avoid difficult topics)

/ be polite (maintain patient and friendly attitude, don't take sides)

- typology as a (subjective!) categorisation from the experiences of the agency in Chemnitz
- / the positioning in the chart on the right shows:
 - the amount of work needed to reach the agency's goals
 - the likeliness to reach a success or positive results
- / more on: https://urbact.eu/typology-house-owners



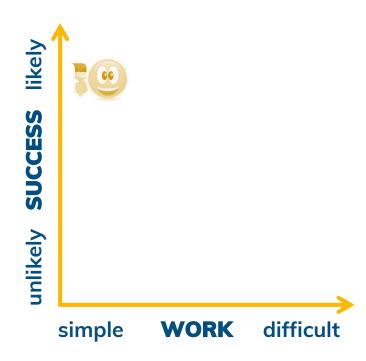






MR. DO-IT-YOURSELF

- / usually owned the building before the agency came into play
- / short to medium-term plans for renovation
- / possible support by agency to take the next steps



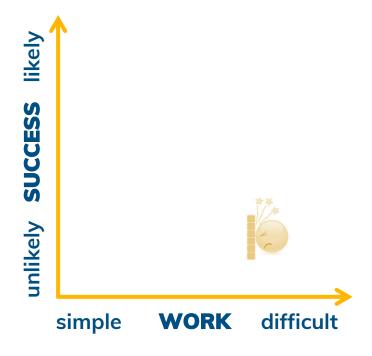






MR. DON'T-DO-IT-YOURSELF

- / repeated expressions of concrete plans and the upcoming start of construction works
- / no noticeable activities
- / wants to keep the building
- / only few options for the agency to take issues further, regular approach
- successes are rare









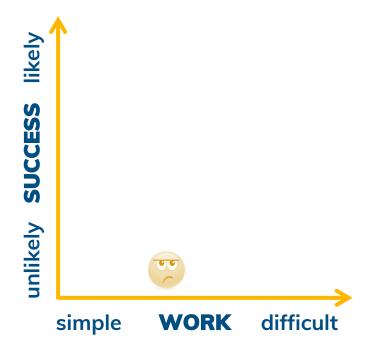
- / owner living at the other end of Germany
- / just bought building before agency came into play
- / partly naïve ideas and conflicting statements
- / communication and setting up contacts with city administration, neighbours, potential investors etc.
- / first meeting with the owner inside the building after 4 years
- / management of safeguarding funds and final application
- / now slow renovation



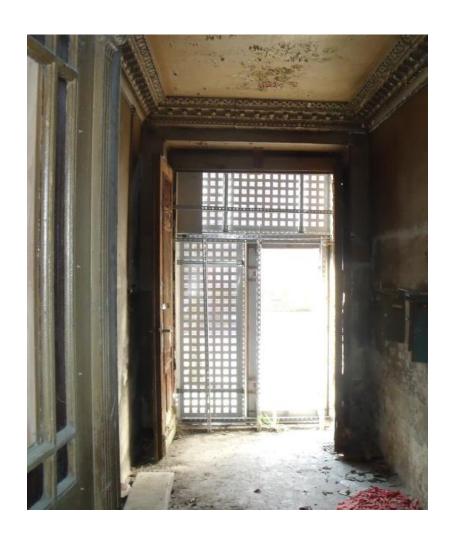


MR. OBSCURE

- / contact possible but often unavailable for personal or substantial talk
- / inconsistent information
- / usually neglected buildings
- / no fruitful approach possible by agency









MR. Ö.

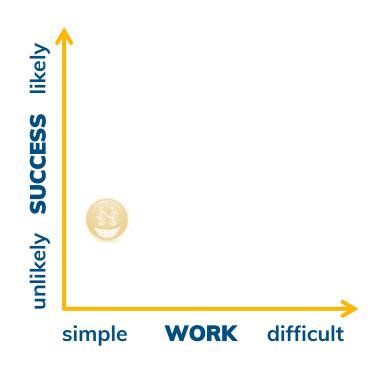
- / owner from outside the EU, bought building at an auction
- / requests by neighbours
- / substitute measures by city administration, visit of the building with building control department
- / finally contact through Facebook, but no concrete results
- / foreclosure in 2017





SPECULATION INTERNATIONAL LTD.

- / acquisition for resale at a profit
- / no or only limited maintenance
- / difficult to reach
- / very cautious communication by the agency, but option to set up contact with a more competent investor

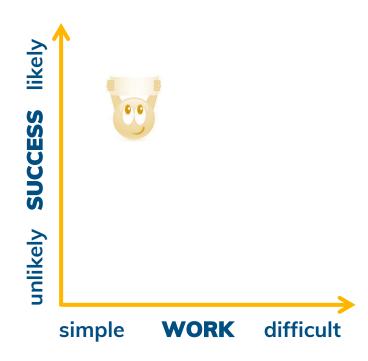




PROJECT LTD.

- / development of one or more larger projects
- / sometimes social or creative focus
- / often more than one building in the works
- / long-term working relationship with the city administration and partners
- / usually little need for support by the agency



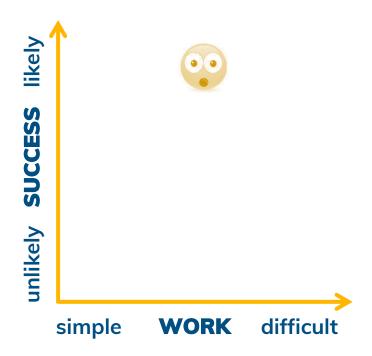




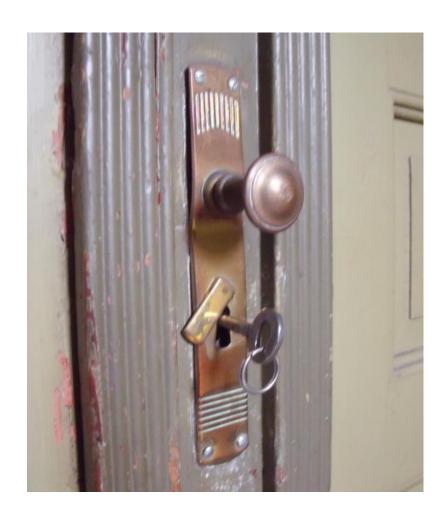


MS. OVERWHELMED

- / often "passive" way of gaining ownership (inheritance, bankruptcy of partners)
- / difficult setting, missing financial options
- / readiness to sell
- / primary buildings for the agency's platform









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- / inherited the building from her husband
- / only person living in a house with 12 flats, precarious living conditions
- / no reaction to letters, personal visit
- / contact with a trust person of the owner
- / conflicting wishes of the owner, overwhelmed with the scope of the decision
- agreement to search for a new owner, definition of a fixed price through expert report
- very careful and transparent strategy by agency, no publication
- / finally sold for the wished price



THANK YOU! GRAZIE! VIELEN DANK! PALDIES! MULŢUMESC! MERCI! GRÂCIES! DZIĘKUJĘ!